



THE LAB SUPPLIERS

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24 March 2020

IMPORTANT NOTICE TO OUR CUSTOMERS REGARDING THE COVID-19 NATIONAL LOCKDOWN PERIOD

Dear Customer

Subsequent to the President's announcement of a national lockdown and until we obtain further clarification, we have determined that Labchem (Pty) Ltd falls under the business category of laboratory services.

Labchem (Pty) Ltd will therefore continue to operate during the lockdown period in order to service customers that are exempt from the lockdown such as customers within the healthcare, water, fuel, power and food industries.

Please note we will be operating as normally as possible but with limited staff numbers. All telephone calls will be diverted to one telephone. Please make use of e-mail rather than the telephone as we will have more people responding to e-mails than the telephone calls. We will manage our staff numbers throughout the period and should we require additional staff in the office or warehouse we will action this immediately.

Labchem (Pty) Ltd will provide additional communication to customers regarding supply and deliveries when necessary and we will endeavor to continue to assist our country during this difficult period.

Regards,

A handwritten signature in black ink, appearing to be "R. Stott".

Richard Stott
Director

A handwritten signature in black ink, appearing to be "D. Stott".

Derek Stott
Director